

## **Full-time Internship (August 2018-December 2018)**

Lenovo is one of the largest PC companies in world, with products including industry-leading ThinkPad & IdeaPad notebook computers, ThinkCentre & IdeaCentre desktop computers and various smart devices including AR/MR/VR and smart homes. Our Morrisville, NC Headquarters is the base for our Worldwide Quality organization, responsible for finding, fixing, and preventing defects in our systems. The Customer Experience Sampling team handles identifying customer issues and working with global teams to address them, which often require significant persistence in problem-solving skills to find the root cause and work with development teams to fix in a timely manner.

**Position Description:** This position offers a broad range of lab-based experience inside Product Engineering. This is a hands-on position which will expand your understanding of PC hardware, subsystems, and the Windows OS & drivers, in addition to the workings of a global team within one of the world's leading technology firms.

### **Specific tasks will include:**

- Responsible for analysis related to a new Product Quality improvement initiative
- Work with Product Engineers on problem reproduction and debug
- Assist technicians in reworking systems & building test jigs
- Customer and market research

### **Qualifications:**

- Sophomore level or higher pursuing a BA or BS degree required
- Interest in new, emerging technologies required
- Hobbyist or professional experience with PC assembly/repair preferred
- Self-motivated
- Good communication skills
- Proficient in MS PowerPoint and Excel

### **Location:**

Morrisville, North Carolina

**This is a paid position.**