

Title: **Brewery Services Technician**

Reports to: **Lead Engineer**

Summary of Position:

Under the direction of the Lead Engineer, the Brewery Services Technician is a regular, full or part time hourly position responsible for assisting with the execution of the daily installation operations, performing maintenance & mechanical trouble shooting on assigned equipment and emphasizing safety first in all tasks.

Duties & Responsibilities:

- Assist Lead Engineer in prototype testing and beta testing installations
- Install, help troubleshoot, maintain and exchange equipment as needed
- Uses hand tools to work with equipment in the field
- Travel to customer site using personal vehicle
- Works with team to ensure proper installation and uninstallation at customer locations as guided by your supervisor
- Train users on the operation of the system
- Monitor user interface with the system to ensure effective operation
- Conduct Inventory of equipment and service parts monthly
- Document all worked performed and solicit customer feedback
- Maintain and order inventory replenishments as needed
- Establish and execute preventative maintenance schedules
- Provide effective communication with customers and team members
- Willingness to work with the R&D team to develop new innovative technologies

Qualifications:

- Be 21 years or older
- Mechanical and electrical aptitude
- Experience with beverage brewing systems a plus
- Ability to provide consistent and professional service to our valued customers
- Must be self-motivated and able to establish an effective and efficient routine
- Be able to communicate and understand the predominant language(s) of the brewing trade
- Excellent time management and communication skills
- Ability to manage multiple projects independently
- Must possess an outgoing personality that enjoys social interaction.
- Be able to think critically and make decisions effectively.